



Privacy Policy

Our Company has always valued the trust of its clients. We are aware that customers care about their privacy and the security of the information they disclose when doing business with us.

With this, we only collect personal information, credit card details, contact details, or bank account details for the following purposes:

- to identify you
- to complete your transactions with us
- to provide the services you require and manage those services
- to conduct necessary checks for fraud and credit worthiness
- to promote our other services and products which may be of your interest

Our company operates under the highest standards of ethics, and would therefore ensure that the private information you provide us will never be disclosed or sold to anyone. Even if you are no longer our client, we will continue to treat your information with utmost confidentiality and take precautions to avoid misuse.

If, in any case, you believe that your privacy may have been prejudiced, you can file a complaint regarding this matter by contacting our Customer Support. We will then conduct an investigation about your concern and get back to you as soon as we can.

Refund Policy

Our company is dedicated to provide 100% customer satisfaction. If, at any time, you are unsatisfied with our service or product, you may contact our Customer Support team to resolve the issue. We will do our best to remedy the situation and assist you with any concern you may be having.

If a technical issue cannot be resolved, we will gladly provide a full refund within 7 days of any card purchase if the PIN is unused. In addition, we will only issue a refund if you have not used the calling card and the problem is brought to our notice within 24 hours upon purchase.

Furthermore, if payment is taken and no PIN details are allocated, it is the customer's responsibility to inform us by contacting the Customer Service team. Upon confirmation that there was indeed an error, the PIN and access details will be delivered to the customer immediately.